



# Broadband ADSL Application

Customer Support & Payment Details

PH: (08) 97914594 or 0438917419

FAX: (08) 97216483

Email support@cmi.net.au

9 Miller Street South Bunbury W.A 6230

ABN 37 459 103 736 Website: www.computersmobile.com.au

## Customer Details

Customer Name	<input type="text"/>
Date of Birth	<input type="text"/>
Address	<input type="text"/>
	<input type="text"/>
State	<input type="text"/>
Postcode	<input type="text"/>
Home Phone Number	<input type="text"/>
Work phone Number	<input type="text"/>
E-mail address	<input type="text"/>
Drivers Licence Number	<input type="text"/>

## Account Preferences

Please choose a username for your connection. Your username forms part of your e-mail address ([username@cmi.net.au](mailto:username@cmi.net.au)). It is also used for accessing dialup service and account management. Usernames may be at least 5 but no more than 16 characters. Most customers choose a combination of their first name and surname (e.g. jsmith, smithj, johnsmith):

1 <sup>st</sup> Preference:	<input type="text"/>
2 <sup>nd</sup> Preference:	<input type="text"/>
3 <sup>rd</sup> Preference:	<input type="text"/>

**Password** – Please choose a password that is between 6-8 characters in length.

## Your Computer

<b>Computer Type</b>	Windows 2000/XP	Macintosh
	Windows 98 or Me	Linux or FreeBSD
	Windows 95 or NT	Other
Does the PC you are connecting the ADSL modem to have a network card? Yes No		

## Payment Methods

**BPay, Direct Deposit, Money Order, Cash, In Person.**

Please Tick the Preferred Payment detailed below

<input type="checkbox"/>	<b>Card Type:</b>	Directdebit	Cheque	MoneyOrder
	Cash	Other	BPAY	

Do you currently have an ADSL connection through another provider

No, I do not currently have an ADSL connection ?  
Yes, I currently have an ADSL connection; specify provider:

If yes, is this a Churn Application? Yes ;  
(Please complete Churn Information on Page 2)  
No which you want to change to Computers Mobile?

## Service Type Required. Choose your Plan

Please tick service required.

**Computers Mobile Internet ADSL Broadband – Unlimited Plans**  
The Unlimited service plans may be shaped to restrict usage to an Acceptable Usage Policy

Tick	Service	Speed	Included MB	Monthly Fee
<input type="radio"/>	CM Lite	256/64K	Unlimited	\$69.95
<input type="radio"/>	CM Fast	512/128K	Unlimited	\$99.95
<input type="radio"/>	CM Mega	1.5/256K	Unlimited	\$134.95

## Address and Telephone Service

ADSL Installation Address:

  
  


State:	<input type="text"/>	Postcode:	<input type="text"/>
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Please enter the number of an existing telephone service at the above address, to which the ADSL service should be attached:

Telephone Number	<input type="text"/>
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**Computers Mobile Internet ADSL Broadband – Usage Plans**

Tick	Service	Speed	Included MB	Monthly Fee
<input type="radio"/>	CM Lite	256/64K	200MB	\$32.95
<input type="radio"/>	CM Lite	256/64K	500MB	\$57.95
<input type="radio"/>	CM Fast	512/128K	500MB	\$69.95
<input type="radio"/>	CM Fast	512/128K	2000MB	\$84.95
<input type="radio"/>	CM Mega	1.5/256K	2000MB	\$119.95
<input type="radio"/>				
<input type="radio"/>				

Excess data above the included data amount is charged at 15.9c/MB for all usage based plans.

Static IP option at \$9.95 per month  Yes

**Plan Term Options**

**Computers Mobile Swap - Quick Transfer Fees (Once Off)**

- 24 Month Plan Period  \$49.95
- 18 Month Plan Period  \$59.95
- 12 Month Plan Period  \$69.95
- 6 Month Plan Period  \$79.95

You must also sign the Churn Authorisation Form and fax, Email, Post with this Application Form

**Plan Term Option and Hardware Fees (tick one option)**

<u>Activation Fees</u>	<u>No Hardware</u>	<u>With Hardware</u>
24 Month Plan Period	<input type="radio"/> \$99.95	<input type="radio"/>
18 Month Plan Period	<input type="radio"/> \$99.95	<input type="radio"/>
2 Month Plan Period	<input type="radio"/> \$129.95	<input type="radio"/>
6 Month Plan Period	<input type="radio"/> \$139.95	<input type="radio"/>

**CPE Equipment**

An ADSL Modem is required to use the ADSL Connection. Computers Mobile can optionally provide an ADSL Modem (recommended if you do not have an existing ADSL modem).

Hardware		Tick
1 Port USB ADSL Modem (FREE ON 24MTH)	\$129	<input type="radio"/>
1 Port USB/Ethernet ADSL Modem	\$179	<input type="radio"/>
4 Port USB/Ethernet ADSL Modem & Router	\$219	<input type="radio"/>
Billion ADSL 4 Port Modem/Router w/VPN/Firewall.	\$250	<input type="radio"/>
ADSL Central Filter	\$39.95	<input type="radio"/>
ADSL Central Splitter	\$49.95	<input type="radio"/>

**Computers Mobile Internet Quick Swap - Churn**

**Computers Mobile Internet Quick Swap (Churn)**

Computers Mobile Swap allows customers with an existing ADSL Broadband connection at another Broadband provider to transfer to Computers Mobile Internet without losing their existing connection and an Easy smooth transition over to Computers Mobile. In order for you to be Able to Swap to Computers Mobile Internet your existing Broadband provider must also be participating in this process.

My existing Broadband provider is: \_\_\_\_\_

It is your responsibility to check your existing terms of your agreement with your existing Broadband provider.

**Additional Information**

**Where did you hear about Computers Mobile Internet**

Direct Mail	Friend/colleague	Website
Press	Relative	Magazine
I am an existing Computers Mobile Internet customer		

Offer Code (optional)

CM Dealer Code (optional)

**Broadband ADSL Installation by Technician onsite.**

- 1. Broadband ADSL Setup/Installation Onsite \$99.95

Computers Mobile Broadband ADSL may not be available in all areas. You are entering into a contract for the minimum term you have specified on this application on page 2. The commencement date is the day the service is connected. Minimum contract period is 6, 12, 18 or 24 months from the commencement date.

All charges are inclusive of GST, unless otherwise stated. 'Excess data' charges apply for amounts of data in excess of the 'Included data' allowance, downloaded by you, in any month. Computers mobile does not charge for data uploads.

Computers Mobile Broadband ADSL service applications which are cancelled after Broadband service process has commenced, but before the order has been lodged with our DSL Wholesaler will attract a cancellation fee of \$199. Cancellation requests received after the order has been lodged with the DSL Wholesaler will be subject to standard cancellation fees and conditions.

Data transmission speeds are shown as 'downstream/upstream' speeds, for example 256/64K refers to a speed of 256kbps for data being downloaded to your computer and 64kbps for data uploaded from your computer. In some instances where you are downloading from a site that operates at a lower speed these speeds may not be achieved. Payment is by direct deposit, cash, and credit card. Connection fee and first month access fee is charged on commencement date and is prorated billed to the end of the month. Monthly ongoing access fees are paid in advance at all time or withdrawn from your nominated credit card on the first business day of the month.

Minimum total cost is Monthly Fee x Plan period + Activation Fees. For example, for a Computers mobile Internet, CM Lite 256/64K 200MB Usage Plan, 12 month Plan period, USB/Ethernet Modem, total cost is \$32.95 x 12 (months) + \$329.00 (USB/Ethernet Modem and Set Up) = \$772.40 (+excess MB charges + regional charge if applicable). Included with each Computers Mobile Internet Broadband ADSL service (where modems are requested): Broadband ADSL modem, software and one line filter. If you move, Computers mobile will endeavour to relocate your Computers mobile Broadband ADSL service (subject to availability in your new area and to any regional charges that may apply).

Information I have provided in this application is true and correct. I understand that this is a binding contract for the Period plan I have specified above and that I am liable for the fees listed herein. I warrant that I am the customer whose name appears on this Application. (In the event that a different person signs this form, they are fully liable for all charges incurred for this service).

**Agreement and Declaration**

**The customer named below hereby declares:**

I have read and understand the "General Terms and Conditions" and "Acceptable Use Policy". I agree to be Bound by these with no amendment or alteration. All of the

Signature:	
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Customer Name

Date:	/ /

Please Complete this form, Sign and fax all (3) Pages To Computermobile on (08) 97216483 or Contact ComputersMobile for a Consultation to Pick up the Application on (08) 97914594

Alternatively Email to Support@cmi.net.au or Post to :  
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